

Sub-processors

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Web version: noctic.ink/subprocessors. This PDF was made on October 16, 2026 from the text published there; later changes appear on the web page.

These are the companies that process personal information on Noctic's behalf, including the ones that see only a little. If you find a service we send data to that is not on this list, that is a mistake and we want to hear about it at privacy@noctic.ink.

1. The list

- Supabase: database, authentication and file storage. Processes account and application data.
- Netlify: delivers this website. Serves pages and files and holds no account data. DNS and delivery for noctic.ink are Netlify's; Cloudflare is not in the path.
- Stripe: subscription payments. Receives your email address and your card details, which go to Stripe directly and never reach this site.
- Resend: sends sign-in codes, unlock links and account notices. Receives an email address and the message.
- Have I Been Pwned: checks a new password against known breaches. Receives the first five characters of a hash of the password, padded so it cannot tell which password it is, and your IP address. Never the password.
- A translation provider: translates a page shown at a language's own address, such as noctic.ink/fr, where first-time visitors whose device uses that language are taken automatically unless their browser sends Global Privacy Control. Receives the visible text of the page. Nothing is sent on the English address, and choosing English is remembered.
- Apple and Google: TestFlight and Google Play deliver the Cadence beta. The email address you give as a tester reaches them so they can issue the build.
- Model providers: run the models behind Shiba, Cadence AI and Compass. Receive the prompts you send and what the product sends with them. Each provider is named in writing on request while the per-provider list is finished.

2. Where they are

Some of these companies process information outside Canada, including in the United States. Where that happens we rely on contracts that require them to protect it, and we assess the transfer as Quebec law requires.

3. Changes

We give thirty days' notice in the [changelog](https://noctic.ink/changelog) (noctic.ink/changelog) before adding a sub-processor that touches school or account data.

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