

Privacy Policy

Last updated October 16, 2026

Web version: noctic.ink/privacy-policy. This PDF was made on October 16, 2026 from the text published there; later changes appear on the web page.

This policy explains what Noctic™ collects, why, how long we keep it, and what you can do about it. It applies to Shiba AI, Cadence, Noctic Compass, the Noctic Account and this website.

1. What we collect

Information you give us

- Account details: email address, password hash, display name, username and avatar.
- Date of birth, used to apply age-appropriate behaviour and protections.
- Content you create: messages, prompts, notes, posts, uploads and generated results.
- Verification material: identification card scans submitted for school registration.
- Payment records. Card numbers are handled by our payment processor and never reach our servers.

Information we collect automatically

- Usage and diagnostic data: feature use, error reports, request counts and timing.
- Device and connection data, including internet protocol address, used for security and rate limiting.

2. Why we process it

- To provide the product you asked for, which is the performance of our contract with you.
- To keep accounts and shared spaces safe, which is our legitimate interest and, in places, a legal obligation.
- To bill you and keep financial records.
- To improve reliability and quality, using aggregated or de-identified data wherever it is sufficient.
- With your consent, where consent is the appropriate basis, which you may withdraw at any time.

3. Training

We do not use private notes, direct messages, or conversations held in encrypted mode to train or fine-tune models. Where we use any content to improve quality, it is de-identified first. The training preference in Settings is currently saved on the device you set it on and is not yet carried to our servers, so treat it as a statement of preference rather than an enforced control until this policy says otherwise.

4. Identification scans

A school identification card is collected for one purpose: to confirm that the holder is a currently enrolled student, so that a verified account can take part in the Cadence social feed. The scan is read by the verification model and then **deleted immediately once the check completes** — whether it passed or failed. We keep the outcome, the school it named and the date, and nothing else.

The image is never shown to other users, never shown to school staff, never used to train a model, and never retained as a record of identity. There is no archive of student cards to request, to leak or to be compelled to hand over, because after the scan there is nothing left to hand over.

5. Sharing

We do not sell personal information, and we do not share it for cross-context behavioural advertising. We share it only with processors who run infrastructure, payment and model services on our behalf under contract, who are listed on the [Sub-processors](https://noctic.ink/subprocessors) (noctic.ink/subprocessors) page, with applications you explicitly authorise through Continue with Noctic, whose developers are bound by the [Developer Data Policy](https://noctic.ink/developers/data-policy) (noctic.ink/developers/data-policy), and with authorities where the law compels it. Where a school licenses a product, administrators see participation and moderation data, never private notes or direct messages.

6. Protection at the database level

Sensitive fields, including date of birth, plan history and moderation records, are unreadable by other users at the database level rather than merely hidden in the interface. Model provider keys never reach a browser; every model call is proxied server-side and rate limited.

7. Retention

- Account data: for as long as the account exists.
- Content: until you delete it, then removed from live systems and purged from backups within thirty days.
- Security and abuse logs: up to twelve months.
- Financial records: as long as tax and accounting law requires.
- Aero™ reservations: until you cancel or the programme ends, then deleted within thirty days.

8. Your rights

Depending on where you live, you may request access, correction, deletion, a portable copy, restriction of processing, or object to processing based on legitimate interests. Deletion is started from account settings, which raises the request with us; it is carried out by a person rather than instantly by the button. Other requests go to the privacy contact on the [Contact](https://noctic.ink/contact) (noctic.ink/contact) page, and we respond within thirty days. You may also complain to your local supervisory authority.

9. International transfers

Our infrastructure and processors may be located outside your country. Where that happens we rely on recognised transfer mechanisms and contractual safeguards.

10. Children

Accounts belonging to minors receive additional protections described in [Children and Students \(noctic.ink/children\)](#). We do not knowingly create accounts for anyone under thirteen, and we delete them when we discover them.

11. Who is responsible

Noctic is operated by Nicholas Steiche, carrying on business as Noctic, in Montreal, Quebec, Canada. The person in charge of the protection of personal information, as Quebec law requires, is Nicholas Steiche, reachable at privacy@noctic.ink.

12. Changes

Material changes are announced before they take effect. The date at the top always reflects the current version.

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