

Noctic policies

Made on October 16, 2026

Every policy published at noctic.ink/legal, in the order of the legal centre. This PDF was made on October 16, 2026 from the text published there; later changes appear on the web pages.

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Last updated October 16, 2026

[Kick Start Licence](#)

Last updated October 16, 2026

Terms of Service

Last updated October 16, 2026

Web version: noctic.ink/terms

These terms govern your use of Noctic™ products, including Shiba AI, Cadence, Noctic Compass and the Noctic Account. By creating an account or using a product, you accept them. If you do not accept them, do not use the products. Noctic is operated by Nicholas Steiche, carrying on business as Noctic, in Montreal, Quebec, Canada.

1. Eligibility and accounts

You must be at least thirteen years old to create an account, and old enough to consent to data processing where you live. You are responsible for the security of your credentials and for everything done through your account. Provide accurate information, including your date of birth, because product behaviour depends on it. We may suspend or close accounts created with false information.

2. Your content

You keep ownership of what you write, upload and generate. You grant us the limited licence needed to store, transmit, display and process that content in order to operate the products you asked for. That licence ends when you delete the content, apart from copies retained in backups for a limited period or where retention is legally required.

3. Generated output

Subject to these terms, you own the output the models produce for you. Output may be inaccurate, may resemble output given to others, and must not be relied on as professional, legal, medical or financial advice. You are responsible for reviewing output before you use it, publish it, or submit it anywhere it matters. The [AI Policy](https://noctic.ink/ai-policy) (noctic.ink/ai-policy) explains the models' limits and what they may be used for.

4. Acceptable use

Your use must comply with the [Acceptable Use Policy](https://noctic.ink/acceptable-use) (noctic.ink/acceptable-use) and, in shared spaces, the [Community Guidelines](https://noctic.ink/community-guidelines) (noctic.ink/community-guidelines). We may remove content, restrict features, or suspend accounts that breach it, and we will tell you the reason where we are permitted to.

5. Plans, billing and cancellation

Paid plans renew on a yearly cycle until cancelled. A plan covers the applications you selected when you bought it; applications you did not select remain on their free tier. Prices are shown before purchase and may change with notice ahead of a renewal. If a payment fails, access to paid features is revoked immediately

rather than silently downgraded. Cancellation stops the next renewal and takes effect at the end of the paid period. Refunds follow the [Refund and Cancellation Policy](https://noctic.ink/refunds) (noctic.ink/refunds). Campus agreements are governed by their own ordering document.

6. Free tier and fair use

Free accounts receive a daily allowance. We apply rate limits, abuse detection and minimum account-age rules to prevent automated farming of that allowance. Circumventing these controls is a breach of these terms.

7. Schools and organisations

Where a school or organisation licenses a product for you, an administrator may manage your access, moderate shared spaces, and see participation data. Administrators cannot read private notes or direct messages. Their agreement with us governs where it conflicts with these terms.

8. Third-party applications

Applications that use Continue with Noctic receive only the scopes you approve. Those applications are operated by their developers, not by us, and their handling of your data is governed by their own terms. Their developers are bound by the [Developer Terms](https://noctic.ink/developers/terms) (noctic.ink/developers/terms) and the [Developer Data Policy](https://noctic.ink/developers/data-policy) (noctic.ink/developers/data-policy). Revoke access at any time from account settings.

9. Intellectual property

We keep all rights in the products, models, software, designs and marks. Nothing here transfers those rights to you. See [Trademarks](https://noctic.ink/trademarks) (noctic.ink/trademarks) for permitted use of our names and logo.

10. Beta products

Products marked beta or preview, including Cadence before its public release now, are provided as they are. They may change, break or be withdrawn, and they carry no availability commitment.

11. Disclaimers and liability

To the fullest extent permitted by law, the products are provided without warranties of any kind, and our aggregate liability is limited to the greater of the amount you paid us in the twelve months before the claim arose and one hundred Canadian dollars. Nothing here limits liability for intentional or gross fault, for bodily or moral injury, or any other liability that cannot lawfully be limited, and nothing here removes a right you hold under the Quebec Consumer Protection Act.

12. Suspension and termination

You may stop using the products and delete your account at any time. We may suspend or terminate access for breach of these terms, for legal reasons, or to protect other users. Where we terminate without cause, we refund the unused portion of a paid period.

13. Changes

We may update these terms. Material changes are announced before they take effect, and continued use afterwards means acceptance. The date at the top always reflects the current version.

14. Governing law

These terms are governed by the laws of Quebec and the federal laws of Canada that apply there. The courts of the judicial district of Montreal have jurisdiction, except where the law of the place you live gives you the right to bring proceedings at home.

15. Contact

Questions about these terms go to legal@noctic.ink.

Privacy Policy

Last updated October 16, 2026

Web version: noctic.ink/privacy-policy

This policy explains what Noctic™ collects, why, how long we keep it, and what you can do about it. It applies to Shiba AI, Cadence, Noctic Compass, the Noctic Account and this website.

1. What we collect

Information you give us

- Account details: email address, password hash, display name, username and avatar.
- Date of birth, used to apply age-appropriate behaviour and protections.
- Content you create: messages, prompts, notes, posts, uploads and generated results.
- Verification material: identification card scans submitted for school registration.
- Payment records. Card numbers are handled by our payment processor and never reach our servers.

Information we collect automatically

- Usage and diagnostic data: feature use, error reports, request counts and timing.
- Device and connection data, including internet protocol address, used for security and rate limiting.

2. Why we process it

- To provide the product you asked for, which is the performance of our contract with you.
- To keep accounts and shared spaces safe, which is our legitimate interest and, in places, a legal obligation.
- To bill you and keep financial records.
- To improve reliability and quality, using aggregated or de-identified data wherever it is sufficient.
- With your consent, where consent is the appropriate basis, which you may withdraw at any time.

3. Training

We do not use private notes, direct messages, or conversations held in encrypted mode to train or fine-tune models. Where we use any content to improve quality, it is de-identified first. The training preference in Settings is currently saved on the device you set it on and is not yet carried to our servers, so treat it as a statement of preference rather than an enforced control until this policy says otherwise.

4. Identification scans

A school identification card is collected for one purpose: to confirm that the holder is a currently enrolled student, so that a verified account can take part in the Cadence social feed. The scan is read by the verification model and then **deleted immediately once the check completes** — whether it passed or failed.

We keep the outcome, the school it named and the date, and nothing else.

The image is never shown to other users, never shown to school staff, never used to train a model, and never retained as a record of identity. There is no archive of student cards to request, to leak or to be compelled to hand over, because after the scan there is nothing left to hand over.

5. Sharing

We do not sell personal information, and we do not share it for cross-context behavioural advertising. We share it only with processors who run infrastructure, payment and model services on our behalf under contract, who are listed on the [Sub-processors](https://noctic.ink/subprocessors) (noctic.ink/subprocessors) page, with applications you explicitly authorise through Continue with Noctic, whose developers are bound by the [Developer Data Policy](https://noctic.ink/developers/data-policy) (noctic.ink/developers/data-policy), and with authorities where the law compels it. Where a school licenses a product, administrators see participation and moderation data, never private notes or direct messages.

6. Protection at the database level

Sensitive fields, including date of birth, plan history and moderation records, are unreadable by other users at the database level rather than merely hidden in the interface. Model provider keys never reach a browser; every model call is proxied server-side and rate limited.

7. Retention

- Account data: for as long as the account exists.
- Content: until you delete it, then removed from live systems and purged from backups within thirty days.
- Security and abuse logs: up to twelve months.
- Financial records: as long as tax and accounting law requires.
- Aero™ reservations: until you cancel or the programme ends, then deleted within thirty days.

8. Your rights

Depending on where you live, you may request access, correction, deletion, a portable copy, restriction of processing, or object to processing based on legitimate interests. Deletion is started from account settings, which raises the request with us; it is carried out by a person rather than instantly by the button. Other requests go to the privacy contact on the [Contact](https://noctic.ink/contact) (noctic.ink/contact) page, and we respond within thirty days. You may also complain to your local supervisory authority.

9. International transfers

Our infrastructure and processors may be located outside your country. Where that happens we rely on recognised transfer mechanisms and contractual safeguards.

10. Children

Accounts belonging to minors receive additional protections described in [Children and Students \(noctic.ink/children\)](#). We do not knowingly create accounts for anyone under thirteen, and we delete them when we discover them.

11. Who is responsible

Noctic is operated by Nicholas Steiche, carrying on business as Noctic, in Montreal, Quebec, Canada. The person in charge of the protection of personal information, as Quebec law requires, is Nicholas Steiche, reachable at privacy@noctic.ink.

12. Changes

Material changes are announced before they take effect. The date at the top always reflects the current version.

Cookie Policy

Last updated October 16, 2026

Web version: noctic.ink/cookies

We use a deliberately small number of cookies and browser storage keys. We run no advertising trackers and no cross-site profiling.

What we set

- **Session token.** Strictly necessary. Keeps you signed in to your Noctic Account. Expires when the session ends or is refreshed.
- **Preferences.** Functional. Remembers appearance, language and interface choices on this device.
- **Security.** Strictly necessary. Supports rate limiting and abuse prevention.
- **Translation.** The English site is at noctic.ink, and each other language has its own address, such as noctic.ink/fr. On your first visit we take you to your device's language if we offer it, or, when we do not, to the language your time zone suggests. A page in another language sends its visible text to our translation provider. Choose English and you stay on the English address, where nothing is sent. We remember that choice on the device.

Controls

Strictly necessary keys cannot be disabled without breaking sign-in. Everything else can be cleared from your browser at any time. Translation is the one optional thing, and it happens only on a language's own address; to stop it, choose English from the notice, the footer or Settings.

How long each one lasts

noctic_sso	Your session, so that signing in once works across noctic.ink , account.noctic.ink and developer.noctic.ink . It carries your sign-in tokens, your user id and your email address. Thirty days if you asked to be remembered, otherwise until you close the browser. Cleared on sign-out.
noctic_hop	Twenty seconds. Tells the next page that you have just come from another Noctic site, so the move between them does not flash.
Browser storage	Your appearance, language and notification preferences, the same session, and a cache of translated phrases. Stored on the device until you clear it.

That is the complete list. There is no advertising cookie, no analytics cookie and no third-party script on this site at all.

Browser storage, not just cookies

Some preferences are kept in local storage rather than in a cookie: your appearance choice, your language, and a translation cache that stops the same phrase being sent for translation twice. These stay on your device. Clearing site data removes them.

Third parties

We set no advertising cookies and embed no advertising trackers. We do not run cross-site profiling and we do not participate in data co-operatives or identity graphs. Where a page loads something from another service, it is because that service is doing work you asked for, such as processing a payment.

Global Privacy Control

We honour the Global Privacy Control signal where your browser sends it. We do not sell or share personal information for advertising, so the practical effect is that we never move you to another language on our own and do not ask you to switch: nothing is sent to our translation provider unless you open a language's address yourself.

Consent

We set nothing beyond the strictly necessary keys and your preferences, for everyone, not only the regions that require it. The one thing that reaches another company on its own is translation, and only on a language's address: the first time we move you to one, a notice says so and offers English, and your answer is remembered on that device. If your browser sends a Global Privacy Control signal we do not move you at all.

Turning things off yourself

Every browser can block or clear cookies for a single site. Blocking the strictly necessary keys will stop sign-in from working, which is a limitation of how sessions work rather than a choice we made. Nothing else breaks.

Changes

If we add a cookie or a storage key, this page is updated before it ships, and the date at the top changes. Material changes are also noted in the [Newsroom](https://noctic.ink/newsroom) (noctic.ink/newsroom).

Acceptable Use Policy

Last updated August 8, 2026

Web version: noctic.ink/acceptable-use

This policy applies to every Noctic™ product and to anything built on our interfaces. It is written short on purpose.

Do not

- Create, request or distribute sexual content involving minors, in any form, at any time.
- Produce instructions for weapons, explosives, biological or chemical harm.
- Seek or provide methods of self-harm or suicide.
- Harass, threaten, dox or impersonate a real person.
- Build malware, phishing pages, credential harvesters or fraud tooling.
- Submit generated work as your own where an institution forbids it.
- Scrape, resell or redistribute model access outside the published interfaces.
- Evade rate limits, farm free allowances, or run bulk automated accounts.
- Upload someone else's personal information or identification documents.
- Present model output as human-authored where doing so misleads people who need to know.

Enforcement

Depending on severity we may remove content, restrict features, suspend the account, or terminate it. Serious matters, including material involving minors, are escalated to the appropriate authorities. Suspended users are told the reason and may appeal through the [Field Guide](https://noctic.ink/help) (noctic.ink/help).

How we decide

A mistake	A refusal and an explanation. Most first contacts with this policy end here and nothing happens to the account.
Repeated attempts	A warning naming the rule, and the feature involved may be restricted while it is reviewed.
Deliberate misuse	Suspension, with the reason stated and an appeal available.
Harm to a person	Immediate termination, no warning, and referral where the law requires it.

Anything involving minors

Immediate permanent termination across every product, evidence preserved under legal hold, and a report to law enforcement and the national child protection body. No warning, no threshold for a first offence, and no appeal. The full position is on [Safety](https://noctic.ink/safety) (noctic.ink/safety).

Appeals

An appeal is read by a person, not by the system that made the decision. Tell us what you were doing and why you believe the decision was wrong. We answer within five working days and we will say plainly if the answer is no. Decisions involving child safety are not appealable.

Schools

Conduct inside a campus is moderated by that school's own staff under the school's policy. This document sets the outer boundary that applies everywhere regardless of what a campus permits, and we act on it whether or not the school does.

Developers

An application built on our interfaces is responsible for what its users do through it. Apps that systematically enable conduct on this list lose access, and apps that ship a client secret in front-end code are suspended until it is rotated. The platform rules are on [Platform](https://noctic.ink/platform) (noctic.ink/platform).

Automated systems and humans

Some enforcement starts automatically because volume requires it. Any action that suspends or terminates an account is reviewed by a person before it stands, and any action taken in error is reversed with the account restored to where it was.

Reporting something

Report an account, a post or a message through the product where you found it, or write to us through [Contact](https://noctic.ink/contact) (noctic.ink/contact). Reports about the safety of a student are handled ahead of everything else in the queue. If you believe someone is in immediate danger, contact your local emergency services first — we cannot reach them faster than you can.

Changes

This policy can change as products change. The date at the top moves whenever it does, and material changes are announced in the [Newsroom](https://noctic.ink/newsroom) (noctic.ink/newsroom) before they take effect.

Security

Last updated August 8, 2026

Web version: noctic.ink/security

How the system is built

- All traffic is served over encrypted transport with strict transport security enforced.
- Passwords are hashed with a slow, salted key-derivation function. We never store or log a plaintext password.
- New passwords are checked against known breach corpora using a hash-prefix lookup, so the password itself never leaves the browser.
- Row-level security governs every table, and sensitive columns are revoked from ordinary roles rather than filtered in the client.
- Server functions validate an authenticated token on every privileged call, with per-account and per-address rate limits.
- Model provider keys exist only in server-side secrets. They are never embedded in a page or bundle.
- Administrative actions are recorded with an attributable audit history.

Reporting a vulnerability

Send reproduction steps, affected endpoints and impact to the security contact on the [Contact](https://noctic.ink/contact) (noctic.ink/contact) page. Please give us reasonable time to fix an issue before disclosing it, avoid accessing other people's data, and do not run denial-of-service or automated scanning against production. We will not pursue researchers acting in good faith under these conditions.

Out of scope

Missing best-practice headers with no demonstrated impact, self-inflicted issues requiring a compromised device, social engineering of our staff, and reports produced solely by automated scanners without a working proof of concept.

What to expect from us

First reply	Same day, including weekends, from a person rather than an automatic acknowledgement.
Assessment	Within three working days we confirm whether we could reproduce it and how we are rating the impact.
Critical issues	Mitigated immediately, ahead of anything else in progress.

Updates	You hear from us while it is open, not only when it is closed.
Credit	Public thanks if you want it, silence if you would rather not be named.
Good faith	We will not pursue legal action against researchers who follow the conditions above.

Special care around students

Cadence holds data belonging to minors. Please do not test against real school accounts, real student data or a live campus. If a vulnerability can only be demonstrated that way, tell us what you believe is possible and we will reproduce it ourselves on a test campus rather than asking you to.

If something goes wrong

In the event of a breach affecting personal data we notify affected people directly and without delay, notify the relevant supervisory authorities within the period the law requires, tell the schools involved before we tell anyone else, and publish a plain-language account in the [Newsroom](https://noctic.ink/newsroom) (noctic.ink/newsroom) once people have been informed. We would rather publish an uncomfortable summary than a vague one.

What we ask of you

- Use a strong, unique password. We check new ones against breach corpora, but that is a floor, not a wall.
- Keep client secrets on your server. Anything shipped to a browser is public, whatever the file is called.
- Review connected apps occasionally and revoke what you no longer use.
- Treat any message asking for your password, a full API key or a session token as fraudulent. We will never ask for them.

Accessibility

Last updated August 8, 2026

Web version: noctic.ink/accessibility

We target conformance with the Web Content Accessibility Guidelines, version 2.2, at level AA, across every product we ship.

What that means in practice

- Full keyboard operation, with visible focus on every interactive element.
- Semantic structure and accessible names, so screen readers announce controls correctly.
- Contrast ratios checked against the guideline minimums in both light and dark appearance.
- Motion reduced automatically when the operating system requests it.
- Text inputs sized to prevent forced zoom on mobile devices.
- Captions and transcripts for spoken content where we provide it.

Known gaps

Some dense data views and the panorama viewer are not yet fully operable by keyboard alone. Work on those is in progress.

Tell us

If something is unusable, write to us through [Contact](https://noctic.ink/contact) (noctic.ink/contact) with the page and the assistive technology you use. Accessibility reports are treated as defects, not feature requests.

What we test with

Automated checks catch a minority of real problems, so every release is also driven by hand. We test with VoiceOver on macOS and iOS, NVDA on Windows, TalkBack on Android, keyboard-only navigation in each supported browser, and both appearance modes at two hundred per cent zoom.

By product

This site	Fully keyboard operable, with a visible focus ring on every control and headings that describe the page rather than decorate it.
Shiba	Conversations are a semantic list, streamed replies are announced without interrupting, and every control has a text label as well as an icon. Reasoning output can be collapsed entirely.

Cadence	Feed, channels and calendar are navigable by keyboard and by heading. Calendar entries carry full dates in text so a screen reader never has to interpret a grid position.
Compass	Study plans are readable as ordinary text, not only as a chart, and every suggestion states its reasoning in words.

Things we hold ourselves to

- No control that works only on hover, and no gesture without a button that does the same thing.
- Colour is never the only signal. Status carries a word or a shape alongside it.
- Errors are announced, described in plain language, and say how to fix the problem.
- Nothing moves, flashes or auto-plays for more than five seconds without a way to stop it.
- Time limits can be extended, and no session ends silently in the middle of a task.
- Text can be resized to two hundred per cent without losing content or function.

Schools and accommodations

Cadence is used by whole campuses, which means it is used by students with formal accommodations. If a student's plan requires a change we do not currently support, write to us through the school. We treat that as a defect on the same footing as any other, and we will tell you honestly whether it is weeks or months away.

How we handle reports

Acknowledgement	Within two working days, from a person rather than an automatic reply.
Assessment	Within ten working days we tell you what we found, whether it is a defect, and what happens next.
Blocking problems	Anything that makes a core task impossible is fixed ahead of feature work.
Everything else	Scheduled, with the date shared with you rather than kept internally.

Known gaps, in detail

- Dense data views in the developer tools are not yet fully operable by keyboard alone.
- The panorama viewer has no non-visual equivalent. A text description is planned.
- Some long assistant outputs are announced in one block rather than in readable sections.

This list is kept current. We would rather publish an honest gap than claim conformance we have not earned.

Children and Students

Last updated August 8, 2026

Web version: noctic.ink/children

Cadence is used in schools, so most of the people in it are minors. These additional protections apply to those accounts.

Minimum age

Accounts require a minimum age of thirteen. We do not knowingly serve anyone younger, and we delete such accounts when we find them. Where local law sets a higher age of consent, that age applies.

Age-appropriate behaviour

Assistant language and topic handling are tied to the verified date of birth. Unverified accounts are treated as the strictest tier. See [Safety](https://noctic.ink/safety) (noctic.ink/safety) for the tiers.

What schools can and cannot see

Staff and administrators see channel activity, moderation reports and participation. They do not see private notes, direct messages or assistant conversations.

No profiling, no advertising

We do not build advertising profiles of students, and we do not show advertising in any product.

Parents and guardians

A parent or guardian may request access to, correction of, or deletion of a minor's data through the privacy contact on the [Contact](https://noctic.ink/contact) (noctic.ink/contact) page. We verify the relationship before acting.

Send the student's full name, the school, the account email if you know it, and what you are asking for. We reply within seven days and complete most requests within thirty. If we cannot verify that you are the parent or guardian of that student, we will say so rather than release anything.

Who this applies to

A student account is any account created through a registered school, or any account whose verified date of birth places the holder under the age of majority where they live. Staff accounts at the same school are not student accounts, even when a teacher is in the same channel.

Where this page and the [Privacy Policy](https://noctic.ink/privacy-policy) (noctic.ink/privacy-policy) differ, the stricter of the two applies to student accounts.

What a student account holds

Identity	Name, school, grade or homeroom, and a verified date of birth used to set the behaviour tier.
School activity	Channel posts, replies, bulletin entries and anything else published to a group at the school.
Private content	Notes, direct messages and assistant conversations. Held for the student, not for the school.
Calendar	The school year plus whatever the student adds or imports from a photographed timetable.
Safety records	Reports filed, reports received, and actions taken by moderators, with the reason recorded.
Identification	The result of the student ID check and the school it named. The scan itself is deleted as soon as the check finishes, so no card image is held against a student account.

What we never do

- Keep a student's identification card. It is deleted the moment the check finishes.
- Build an advertising profile, or run advertising of any kind.
- Sell, rent or trade student data. There is no arrangement under which this happens.
- Use private student content to train models.
- Track location in the background, or read contacts, photos or messages outside the app.
- Use facial recognition or other biometric identification.
- Let one school see another school's data.

How the assistant behaves

Assistant tone, topic handling and refusals are set by the verified date of birth rather than by a self-declared age. An account without a verified date of birth is treated as the strictest tier until it is verified. The tiers themselves are described on the [Safety](https://noctic.ink/safety) (noctic.ink/safety) page.

The assistant will not help with anything that would put a student at risk, and it does not pretend to be a counsellor. Where a conversation suggests a student is in danger, it points to real help rather than continuing the conversation.

Messages and notes

Direct messages and private notes are not visible to staff, administrators or other students. Schools cannot request bulk access to them, and there is no administrator view that exposes them. The exception is a specific message reported for review, which a moderator sees only in the context of that report.

Reporting and moderation

Any student can report a post, a message or an account. Reports go to a queue staffed by the school's own moderators, with every action logged and attributable. A student who is actioned is told what happened and can ask for it to be reviewed again.

Reporting is not anonymous to us, because a reporting system that cannot be audited is a system that gets abused. It is anonymous to the person being reported.

Attention and notifications

There is no infinite feed, no streak mechanic and no notification designed to pull a student back. Quiet hours are on by default for student accounts, and channels a student is not part of cannot notify them.

When a student leaves

Leaving a school removes access to that school's channels and calendar immediately. The account itself survives — notes, direct messages and assistant history belong to the student, not the campus. Deleting the account removes all of it. School-owned content such as a channel announcement written by staff stays with the school.

What schools agree to

- Only enrolled students and employed staff get accounts.
- Moderator rights go to named staff, not to shared logins.
- Any data exported from the platform is handled under the school's own retention rules.
- Requests from parents are pointed at us where they concern private content we hold.

Regional protections

Where local law sets a higher minimum age, a stronger consent requirement or a shorter retention limit than this page describes, the local rule applies to accounts in that region. This includes the student privacy and parental consent regimes in the United States, Canada, the United Kingdom and the European Economic Area.

If an adult targets a student

This is the one part of our rules that has no scale, no warning and no appeal. An account used to reach, groom, sexualise or exploit a child is terminated permanently across every Noctic product, its content and records are placed under legal hold, and it is reported to law enforcement and to the national child protection body for the jurisdiction, as the law where we operate requires.

Deleting the account does not undo any of that. Material already preserved stays preserved, a deletion request is not a route to destroying evidence, and an attempt to return under a new name is treated as part of the original conduct and reported again.

What we do the same day

- Freeze the account so it cannot reach any student while the report is reviewed.
- Put a trained person on the review, ahead of everything else in every queue.
- Preserve the content, the account records and the identifiers under legal hold.
- Report it to the police service with jurisdiction and to the national reporting body.
- Tell the school's designated safeguarding contact directly, not through a monthly summary.
- Sever every route from that account to the student before we tell the student anything.

Conduct that counts, before anything explicit happens

Waiting for explicit material means waiting until the harm has already been done. We act on the pattern that leads there: an adult seeking private contact with students, pushing a conversation onto another service to escape moderation, asking a child to keep something secret from parents or teachers, offering gifts or money for contact or images, or positioning themselves as the only person a student can talk to. Each of those is a terminable violation on its own.

We do not publish how this is detected. Explaining the mechanism would help the people it exists to catch, and that is not a trade we are willing to make for the sake of transparency.

Cooperating with investigations

We respond to valid legal process in these cases quickly and without argument, and we do not make investigators fight us for records they are entitled to. Where a family or a school pursues civil action, we will support it, and we will pursue the remedies available to us. There is no commercial relationship, school agreement or account size that changes any of this.

Helping the student, not just closing the case

Enforcement against an offender is the straightforward half. What happens to the child afterwards matters more, and it is where we put the effort.

- A student who was targeted keeps their account and their standing. Being a victim is not a policy violation and is never recorded as one.
- We build the record from what we already hold. A minor is never asked to gather evidence, re-read what was sent to them, or repeat the account to us more than once.

- Parents and guardians get a person to speak to, a clear description of what we hold, and help making their own report if they want to make it.
- Where intimate images of a minor exist, we help the family reach the specialist services that get them removed across the wider internet rather than only from us.
- The school's safeguarding staff are brought in so that the adults who see that student every day can act in person.

Free specialist help exists: Cybertip.ca and the Canadian Centre for Child Protection in Canada, the National Center for Missing & Exploited Children in the United States, and the Internet Watch Foundation and CEOP in the United Kingdom. We make the introduction and stay involved rather than handing over a link.

Reporting it

If a child is in immediate danger, contact your local emergency services first — we cannot reach them faster than you can. Otherwise use the report control in the product, or write to us through [Contact](https://noctic.ink/contact) (noctic.ink/contact) marked urgent. Reports in this category are monitored outside working hours and jump every queue.

Do not confront the account, collect images, or encourage a child to keep the conversation going. Handling that material can put you at legal risk, and we already hold what is needed. A report made in good faith that turns out to be mistaken carries no consequence for the person who made it. We would rather read a hundred reports that come to nothing than miss the one that does not.

Questions

Anything on this page can be asked about directly through [Contact](https://noctic.ink/contact) (noctic.ink/contact). Questions from parents are answered by a person, not a form response. The wider enforcement picture is on the [Safety](https://noctic.ink/safety) (noctic.ink/safety) page.

Trademarks

Last updated September 14, 2026

Web version: noctic.ink/trademarks

Noctic™, the Noctic drop mark, Shiba AI, Cadence, Cadence AI, Noctic Compass, Noctic Account and Aero™ — including Aero™ Neo — and AeroBook™ — including AeroBook™ Nano and AeroBook™ Pro — are trademarks of Noctic. All rights are reserved.

Permitted use

- Referring to our products accurately in text, in ordinary prose.
- Stating truthfully that your application supports Continue with Noctic, using the wording and button we provide.
- Editorial and news use, following the [brand guidelines](https://noctic.ink/brand) (noctic.ink/brand).

Not permitted

- Using our marks in your product name, company name, domain name or application icon.
- Altering the mark, or combining it with your own logo into a single lockup.
- Any use suggesting partnership, sponsorship, certification or endorsement without written permission.

Requests for permission go to the legal contact on the [Contact](https://noctic.ink/contact) (noctic.ink/contact) page.

Naming your own things

You may say what your product does with ours. You may not name your product after ours. "Timetable sync for Cadence" is fine. "CadenceSync" is not, and neither is a name that merely rhymes closely enough that people will assume a connection.

The same applies to domain names, subdomains, application identifiers, package names, social handles and repository names. A descriptive phrase is acceptable; a name that reads as ours is not.

Using the marks in an interface

- The Continue with Noctic button is supplied by us. Use it as provided, without recolouring or relabelling.
- Our name may appear in a settings row describing a connection, at the same visual weight as other services you support.
- Do not use our mark as your application icon, your favicon or your splash screen.
- Do not imply that a connection is certified, reviewed or officially supported unless we have said so in writing.

Open source and plugins

A community project that works with our products can say so plainly in its description and documentation. It may not use our marks in its own name, its logo or its package identifier, and it should state clearly that it is unaffiliated.

Editorial and academic use

Journalists, researchers and educators may use our names to refer to us without asking, provided the use is accurate and does not suggest we participated. The presentation rules are on [Brand](https://noctic.ink/brand) (noctic.ink/brand).

Reporting misuse

If you find our marks being used to impersonate us, particularly on a sign-in page or in something aimed at students, tell us through [Contact](https://noctic.ink/contact) (noctic.ink/contact) with a link and a screenshot. Impersonation that puts minors at risk is escalated the day we receive it.

Enforcement

We would rather correct a misunderstanding than start a dispute, and most matters end with a short email. Permission granted under this page can be withdrawn in writing, and no permission is implied by the absence of an objection.

Copyright

Last updated August 8, 2026

Web version: noctic.ink/dmca

We respond to valid notices of claimed copyright infringement and terminate the accounts of repeat infringers.

Submitting a notice

Send the following to the legal contact on the [Contact](https://noctic.ink/contact) (noctic.ink/contact) page:

- Identification of the copyrighted work you claim has been infringed.
- The exact location of the material on our service.
- Your name, address and contact details.
- A statement that you believe in good faith the use is not authorised by the owner, its agent or the law.
- A statement, under penalty of perjury, that the information is accurate and that you are the owner or authorised to act for the owner.
- Your physical or electronic signature.

Counter-notice

If your material was removed in error, you may send a counter-notice with the same contact details, identification of the removed material, and a statement under penalty of perjury that the removal resulted from mistake or misidentification. We may restore the material after the statutory waiting period unless the original complainant files an action.

Misuse

Knowingly filing a false notice carries liability. We keep a record of every notice received.

What happens after you send a notice

Acknowledgement	Within two working days, confirming what we received and whether anything is missing.
Assessment	We check the notice is complete. An incomplete notice is returned with the missing element named rather than ignored.
Action	Valid notices result in removal or disabling of access to the material, usually within five working days.
Notification	The person who posted it is told what was removed and why, and is given a copy of the notice.

Repeat infringers

We keep a record of valid notices against each account. An account that accumulates repeated valid notices is terminated, and the count is not reset by deleting and recreating the account.

What this page does not cover

- Trademark complaints, which are handled under [Trademarks](https://noctic.ink/trademarks) (noctic.ink/trademarks).
- Privacy complaints about your own personal information, which go to the [privacy contact](#).
- Defamation or harassment, which are handled under the [Acceptable Use Policy](https://noctic.ink/acceptable-use) (noctic.ink/acceptable-use).
- Disputes about who owns a work. We are not able to decide ownership between two claimants.

Model output

A notice about material generated by one of our models should identify the specific output and where it appears, in the same way as any other notice. We investigate these seriously and will tell you what we find, including when the honest answer is that the output does not reproduce the work you have identified.

Before you file

Consider whether the use might be permitted. Quotation, commentary, criticism, news reporting and teaching are lawful in many places, and a notice filed against clearly lawful use may itself carry liability. If you are unsure, take advice — we cannot give you legal advice about your own notice.

Refund and Cancellation Policy

Last updated October 16, 2026

Web version: noctic.ink/refunds

This policy explains how to cancel what you pay for, and when you get money back. It adds to section 5 of the [Terms of Service](https://noctic.ink/terms) (noctic.ink/terms). Payments for plans are processed by Stripe.

1. Plans

Noctic Plus and Noctic Pro are billed yearly and renew automatically until you cancel. Cancel from your Noctic Account, under Manage billing. Cancelling stops the next renewal; you keep everything you paid for until the end of the period you have already paid for.

2. Your first fourteen days

If you ask within fourteen days of your first payment for a plan, we refund that payment in full and end the plan. After fourteen days, payments are not refunded, except where these terms or the law say otherwise.

3. When we end a plan

If we end your plan without cause, or stop offering a product it covers, we refund the unused part of the period you paid for.

4. Failed payments

If a renewal payment fails, paid features stop straight away rather than being silently downgraded. Nothing is owed for a period you did not pay for.

5. Kick Start

Kick Start is a \$199 USD download, paid once. If it does not work as described, for example if npm run typecheck or npm run build fails on a fresh unzip, write to us within fourteen days of paying. We will either fix it or refund you in full. Refunds go back by the method you paid with.

6. Things that cost nothing

Reserving an Aero™, joining the Developer Program and the free tiers of every product cost nothing, so there is nothing to refund. Nothing is ever charged for a reservation unless you confirm a purchase at release.

7. How to ask

Write to support@noctic.ink from the address on your account, with the receipt or the date and amount of the payment. Refund decisions are made in the first reply. Approved refunds are issued within ten working days; your bank may take a few more days to show them.

8. Your legal rights

This policy does not take away any right to a refund or cancellation that you have under the law where you live, including the Quebec Consumer Protection Act.

Community Guidelines

Last updated October 16, 2026

Web version: noctic.ink/community-guidelines

Cadence is a place for students to share their school day: the feed, reels, channels and direct messages. Developer Shouts and events are where people building on Noctic talk to each other. These guidelines apply in all of them, together with the [Acceptable Use Policy](https://noctic.ink/acceptable-use) (noctic.ink/acceptable-use). Most of the people here are at school, many of them under eighteen, and the rules are written with them in mind.

1. Be who you are

Use your own account and your real school. Do not pretend to be another student, a teacher or Noctic, and do not create accounts to get around a ban or a block.

2. Treat people well

No bullying, harassment, threats or pile-ons. No content that attacks people for their race, ethnicity, national origin, religion, disability, sex, gender identity, sexual orientation or age. Disagree with ideas, not with the person holding them.

3. Keep it safe

- No sexual content of any kind involving anyone under eighteen. We remove it, close the accounts involved and report it to Cybertip.ca or the relevant authority.
- No sexual or graphically violent content in shared spaces.
- No content that encourages self-harm, suicide or dangerous challenges. If you are struggling, you deserve help: in Canada you can call or text 9-8-8, and Kids Help Phone is at 1-800-668-6868 or text 686868.
- No threats of violence, and nothing about weapons, drugs or alcohol aimed at selling them to anyone.

4. Respect privacy

Do not post other people's personal information, such as addresses, phone numbers, schedules or photos, without their permission, and never post private messages someone sent you. Do not record or photograph people at school to make fun of them.

5. Keep school honest

Share notes and help each other, but do not post answers to a test or assignment while it is being taken, and follow your school's rules on what counts as your own work.

6. No spam or scams

No repeated or automated posting, no fake giveaways, no links that trick people into handing over passwords, and no selling. Ask before promoting anything.

7. Post what is yours to post

Share only what you made or have permission to share. Copyright complaints go through the [Copyright page](https://noctic.ink/dmca) (noctic.ink/dmca).

8. Reporting

Report a post, reel or message from where it appears, where the app offers it, or write to support@noctic.ink with a link or a screenshot. Anything involving a student's safety is handled immediately, ahead of everything else. Where a school licenses Cadence, its moderators may also act on reports in their school's spaces.

9. What happens when rules are broken

Depending on how serious it is, we may remove the content, warn you, limit what you can do, or suspend or close the account. Where someone is in danger, we may contact the school or the authorities. We tell you what you did and why we acted, unless doing so would put someone at risk.

10. Appeals

If you think we got it wrong, reply to the notice or write to support@noctic.ink within thirty days. A person reviews every appeal and replies.

AI Policy

Last updated October 16, 2026

Web version: noctic.ink/ai-policy

Shiba, Cadence AI and Compass use language models. This policy explains what they can and cannot do, what you may use them for, and what happens to what you send them. It adds to the [Terms of Service](https://noctic.ink/terms) (noctic.ink/terms) and the [Acceptable Use Policy](https://noctic.ink/acceptable-use) (noctic.ink/acceptable-use).

1. What they are

The models write text, plan, summarise and answer questions from what you send them and, in Cadence, from the material your teachers have posted. They are tools that predict likely answers. They do not understand you the way a person does.

2. They make mistakes

Answers can be wrong, out of date or incomplete, and can sound confident when they are wrong. Check anything that matters. Answers are not medical, legal, financial or other professional advice, and are not a substitute for your teacher, a doctor or anyone qualified to help you. In an emergency, contact local emergency services.

3. What you get

Subject to the [Terms of Service](https://noctic.ink/terms) (noctic.ink/terms), you own what the models write for you. Something similar may be written for someone else. You are responsible for how you use it, including checking it before you publish or submit it.

4. At school

Follow your school's rules on using AI. Where your teachers have not allowed it, do not hand in AI-written work as your own. Cadence AI answers from your class material so you can trace what it says back to its source.

5. What you must not use them for

- Creating sexual content involving minors, or any content the [Acceptable Use Policy](https://noctic.ink/acceptable-use) (noctic.ink/acceptable-use) prohibits.
- Harassing, threatening or impersonating real people, or creating deceptive content meant to mislead people about who made it.
- Writing malware, breaking into systems, or getting around the safety measures built into the products.
- Planning violence or obtaining instructions for weapons capable of mass harm.
- Making decisions about other people's credit, employment, housing, education or legal rights without a person reviewing them.

6. What happens to what you send

Your prompts, and what the product sends with them, are processed by the model providers listed on the [Sub-processors page](https://noctic.in/subprocessors) (noctic.in/subprocessors) in order to produce the answer.

We do not use private notes, direct messages or conversations held in encrypted mode to train or fine-tune models. The training preference in Settings is currently saved on the device you set it on and is not yet carried to our servers, so treat it as a statement of your preference rather than an enforced control until this page says otherwise.

7. Safety and limits

The products include safeguards that may refuse or adjust requests, and accounts belonging to people under eighteen receive the additional protections described in [Children and Students](https://noctic.in/children) (noctic.in/children). Usage is limited by your plan and by fair-use rules.

8. Changes and contact

Models change and improve, and this policy will change with them. The date at the top always shows the current version. Questions go to legal@noctic.in.

Sub-processors

Last updated October 16, 2026

Web version: noctic.ink/subprocessors

These are the companies that process personal information on Noctic's behalf, including the ones that see only a little. If you find a service we send data to that is not on this list, that is a mistake and we want to hear about it at privacy@noctic.ink.

1. The list

- Supabase: database, authentication and file storage. Processes account and application data.
- Netlify: delivers this website. Serves pages and files and holds no account data. DNS and delivery for noctic.ink are Netlify's; Cloudflare is not in the path.
- Stripe: subscription payments. Receives your email address and your card details, which go to Stripe directly and never reach this site.
- Resend: sends sign-in codes, unlock links and account notices. Receives an email address and the message.
- Have I Been Pwned: checks a new password against known breaches. Receives the first five characters of a hash of the password, padded so it cannot tell which password it is, and your IP address. Never the password.
- A translation provider: translates a page shown at a language's own address, such as noctic.ink/fr, where first-time visitors whose device uses that language are taken automatically unless their browser sends Global Privacy Control. Receives the visible text of the page. Nothing is sent on the English address, and choosing English is remembered.
- Apple and Google: TestFlight and Google Play deliver the Cadence beta. The email address you give as a tester reaches them so they can issue the build.
- Model providers: run the models behind Shiba, Cadence AI and Compass. Receive the prompts you send and what the product sends with them. Each provider is named in writing on request while the per-provider list is finished.

2. Where they are

Some of these companies process information outside Canada, including in the United States. Where that happens we rely on contracts that require them to protect it, and we assess the transfer as Quebec law requires.

3. Changes

We give thirty days' notice in the [changelog](https://noctic.ink/changelog) (noctic.ink/changelog) before adding a sub-processor that touches school or account data.

Developer Terms

Last updated October 16, 2026

Web version: noctic.ink/developers/terms

These terms apply when you build on Noctic: when you register an app, use Continue with Noctic, hold an API key or a class key, receive webhooks, or call any documented endpoint. They sit alongside the [Terms of Service](https://noctic.ink/terms) (noctic.ink/terms) and the [Acceptable Use Policy](https://noctic.ink/acceptable-use) (noctic.ink/acceptable-use), which keep applying to your own account. Registering an app, or using a key, means you accept them. Noctic is operated by Nicholas Steiche, carrying on business as Noctic, in Montreal, Quebec, Canada ("Noctic", "we", "us").

1. Who may build

You must hold a Noctic Account and be at least eighteen, or be acting for an organisation that has authorised you. If you build for an organisation, these terms bind that organisation and you confirm you may accept them for it.

The details you give when you register an app, including its name and homepage, must be accurate and must describe the product the people signing in will actually be using.

2. What these terms cover

- Continue with Noctic: OAuth 2.0 with an authorisation code, optional PKCE, access and refresh tokens, and the userinfo endpoint.
- App credentials: client IDs, client secrets and redirect URIs, managed from [API keys](https://noctic.ink/developers/keys) (noctic.ink/developers/keys).
- Class keys for Class Sync and the Cadence Teacher API, in their publishable and secret forms.
- Webhooks we send to you, and the developer tools that help you test each step.

3. Credentials

A client secret is shown once, when you create the app. Keep it, and every secret class key, on a server, in an environment variable or a secret manager. Never put a secret in a browser, a mobile app bundle, a public repository or a screenshot. If a secret may have been exposed, roll it straight away from [API keys](https://noctic.ink/developers/keys) (noctic.ink/developers/keys).

You are responsible for everything done with your credentials. A publishable class key may appear in a web page; it can only send material and cannot read anything back. The Teacher API accepts the secret key only and sends no CORS headers, because it handles class registers.

4. Scopes and consent

Ask only for the scopes your app needs at the moment it needs them, and say on your own site why you need each one. The scopes are identity, profile, email and api. The api scope lets your app make model requests on a person's behalf, drawn from their plan, and is granted only when we approve it.

The consent screen shows your app's name and homepage, and the scopes it asks for. Apps outside the Developer Program are shown as coming from an unverified developer. You must not disguise your app, imitate Noctic or another developer, or try to get consent by misleading anyone.

Some data is not available through any scope: date of birth, plan history, moderation records, private notes, direct messages and assistant conversations. Do not try to obtain it some other way.

5. Using what you receive

Everything your app receives through Noctic is governed by the [Developer Data Policy](https://noctic.ink/developers/data-policy) (noctic.ink/developers/data-policy). In short: use it only to run the feature the person asked for, never sell it, protect it, and delete it when you no longer need it.

6. Limits

Endpoints are rate limited, and the limits are documented with each API. Class Sync and the Teacher API share 60 calls a minute per key, and the token and userinfo endpoints are limited per token. Do not try to get around a limit, for example by spreading calls across keys or accounts. Members of the Developer Program receive raised limits as described in the [Developer Program Agreement](https://noctic.ink/developers/program-agreement) (noctic.ink/developers/program-agreement).

7. Webhooks

Every webhook carries its signature in the X-Noctic-Signature header. Verify it against the raw body with your signing secret, compare in constant time, and refuse deliveries older than five minutes. A request that fails these checks did not come from us, and you must not act on it.

8. What you must not do

- Collect sign-in details for a Noctic Account anywhere except our own sign-in pages.
- Sell, rent or trade data you receive through Noctic, or hand it to a data broker or an advertising network.
- Use Noctic data to monitor, profile or track students, or to make decisions about a person's eligibility for credit, insurance, housing, employment or education.
- Train or fine-tune a machine-learning model on data about Noctic users unless each person has given you their clear, separate consent to it.
- Scrape our products, test the security of systems you do not own, or interfere with the service, other than through the disclosure process on the [Security page](https://noctic.ink/security) (noctic.ink/security).
- Build an app that breaks the [Acceptable Use Policy](https://noctic.ink/acceptable-use) (noctic.ink/acceptable-use) or helps others to break it.

9. Names and the button

You may use the Continue with Noctic button in the form we provide on [API keys](https://noctic.ink/developers/keys) (noctic.ink/developers/keys), and you may say that your app signs in with Noctic. You may not suggest that Noctic made, endorses or certifies your app, and any other use of our names and marks follows the [Trademarks page](https://noctic.ink/trademarks) (noctic.ink/trademarks).

10. Your app and your users

Your app is yours, and so is your relationship with the people who use it. If your app asks for profile or email, its homepage must link to a privacy policy that explains what you receive from Noctic and why. Give your users a way to reach you, and answer them. We may pass you a request from one of your users about their data.

11. Changes to the platform

We may change, add or retire endpoints, scopes and limits. For a change that would break a documented endpoint we aim to give at least thirty days' notice in the [changelog](https://noctic.ink/changelog) (noctic.ink/changelog). We may act faster where security, the law or the safety of users requires it.

12. Price

The developer platform and the Developer Program are free at present. If we ever introduce a charge, we will announce it at least thirty days before it applies, and nothing will be charged to you without your agreement.

13. Suspension and ending

You may delete your app, or stop using a key, at any time. We may suspend or revoke an app, a key or a scope where these terms are broken, where an app puts users or the service at risk, or where the law requires it. Where it is safe and lawful to do so, we will tell you why and give you a chance to put it right first.

When your access ends, stop using Noctic data and delete it as the [Developer Data Policy](https://noctic.ink/developers/data-policy) (noctic.ink/developers/data-policy) requires. Sections 5, 8, 14, 15 and 16 continue to apply.

14. No warranty

The developer platform is provided as it is and as available, without a service level, and Cadence and other products marked beta may change or break. Live incidents are posted on the [status page](https://noctic.ink/status) (noctic.ink/status).

15. Liability

To the extent the law allows, we are not liable for lost profits, lost data or indirect damages, and our total liability under these terms is limited to the greater of the amount you paid us in the twelve months before the claim and one hundred Canadian dollars. Nothing here limits liability for intentional or gross fault, for bodily or moral injury, or any other liability that cannot lawfully be limited.

You are responsible for claims brought against Noctic that arise from your app, from your use of Noctic data, or from your breach of these terms, except to the extent we caused them.

16. Law, changes and contact

These terms are governed by the laws of Quebec and the federal laws of Canada that apply there. The courts of the judicial district of Montreal have jurisdiction, except where the law of the place you live gives you the right to bring proceedings at home. Nothing in them removes a right you hold under the Quebec Consumer Protection Act or any other consumer law that cannot be contracted out of.

We may update these terms. Material changes are announced at least thirty days before they apply. If you keep using the platform after that, the new terms apply; if you do not accept them, delete your app before they take effect. Questions about these terms go to legal@noctic.ink.

Developer Data Policy

Last updated October 16, 2026

Web version: noctic.ink/developers/data-policy

This policy says what an app built on Noctic may do with the data it receives, and what it must never do. It applies to everything that reaches your app through Noctic: the profile behind a sign-in, tokens, class material and rosters, and webhook payloads. It is part of the [Developer Terms](https://noctic.ink/developers/terms) (noctic.ink/developers/terms). Many of the people who use Noctic are students, some of them between thirteen and seventeen, so parts of it are stricter than you may be used to.

1. What you can receive

- identity: the person's stable Noctic user ID.
- profile: username, display name, picture, plan and verified status, which other people can already see.
- email: the email address and whether it is verified. A person may refuse this scope on its own.
- api: model requests on the person's behalf, drawn from their plan, where we have approved it.
- Through a class key: the class, the material its site publishes and, through the Teacher API, the register of student handles.

Date of birth, plan history, moderation records, private notes, direct messages and assistant conversations are never available, through any scope or any arrangement.

2. Use it only for what was asked

Use Noctic data only to provide the feature the person used your app for, and to keep that feature secure. Do not combine it with other data to learn more about a person than they gave you, and do not use it to follow people across other services.

3. Never sell it

Do not sell, rent, license or trade Noctic data, and do not share it with data brokers or advertising networks, or use it for advertising, whether behavioural or not. You may share it with service providers who process it for you under a contract that protects it at least as well as this policy does.

4. Students and class registers

A class register is a list of children's handles. Use it only to keep the class in step with the school's own records. Never publish it, never put it in a browser, never contact students through it, and never use it for marketing of any kind. Call the Teacher API from a server only.

Where you act for a school, follow the school's instructions and the privacy and education laws that apply to it, including Quebec's Act respecting the protection of personal information in the private sector, PIPEDA and, for schools in the United States, FERPA. Noctic accounts are for people aged thirteen and over; if you learn that

you hold data about a child under thirteen, delete it and tell us.

5. Keep it safe

Protect Noctic data with security that suits how sensitive it is: encrypt it in transit, keep secrets out of code and browsers, limit who can see it to the people who need to, and keep software you run patched.

6. Keep it only as long as you need it

Delete a person's Noctic data within thirty days of the earliest of: the person revoking your app's access, the person asking you to, us telling you their account has been deleted, or your app no longer needing it. Delete class material and registers within thirty days of a class key being revoked or the class ending. You may keep records the law requires you to keep, for as long as it requires.

7. If something goes wrong

If Noctic data in your care is accessed, disclosed or lost without authorisation, tell us at security@noctic.ink within seventy-two hours of becoming aware of it, say what happened and what you are doing about it, and work with us on it. Notify the people affected and the authorities where the law requires you to.

8. Be open about it

Your privacy policy must say what you receive from Noctic, why, how long you keep it and how to ask you to delete it. Honour people's requests to see, correct or delete their data. If we forward you a request, answer it within thirty days.

9. Checks

We may ask you how your app uses Noctic data, and you will answer accurately and promptly. If we find that an app breaks this policy, we may suspend or revoke its access, and we may tell the people affected.

10. Questions

Questions about this policy go to privacy@noctic.ink.

Developer Program Agreement

Last updated October 16, 2026

Web version: noctic.ink/developers/program-agreement

This agreement applies to members of the Noctic Developer Program on developer.noctic.ink. It adds to the [Developer Terms](https://noctic.ink/developers/terms) (noctic.ink/developers/terms) and the [Developer Data Policy](https://noctic.ink/developers/data-policy) (noctic.ink/developers/data-policy), which keep applying in full. You accept it when you complete enrolment. Noctic is operated by Nicholas Steiche, carrying on business as Noctic, in Montreal, Quebec, Canada ("Noctic", "we", "us").

1. Membership

Membership lasts one year from enrolment and renews only when you ask for it. All memberships are free: there is no fee to enrol or to stay, and no payment card is needed.

2. Who may enrol

An individual aged eighteen or over, or an organisation acting through someone it has authorised. The legal name you enrol under must be your own, or your organisation's, and everything you tell us during enrolment must be true.

3. Your name on the consent screen

The legal name you enrolled under is shown as the publisher on the consent screen of your apps. That is a statement to the people signing in, and you are responsible for it being accurate. If it stops being accurate, tell us and we will update it. If it was false, this agreement ends.

4. What membership includes

- A listing for your apps in Ecosystem → Apps.
- Ten times the standard rate limit on the token and userinfo endpoints, and a priority queue position on Parable.
- Pre-release models, endpoints and Glass revisions, with breaking changes written down in advance.
- Two support requests a year, read by an engineer, or six for an organisation membership.
- The chance to request an Aero™ unit for the membership year, and early seats at developer labs when they run.

These benefits may change, and some depend on things that do not yet exist: Aero™ is a concept and has not been manufactured, and no labs are scheduled. A request is not a promise that a unit or a seat will be available.

5. Pre-release material

Pre-release builds, documentation and dates are confidential until we publish them. Do not share them outside the people working on your app, and do not publish benchmarks of pre-release models without asking us first. Pre-release material is unfinished and may change or be withdrawn.

6. Shouts, events and the community

Developer Shouts, events and other shared spaces follow the [Community Guidelines](https://noctic.ink/community-guidelines) (noctic.ink/community-guidelines). Members of the Developer team may remove posts and limit access to these spaces when the guidelines are broken.

7. Ending

You may leave at any time by telling us at legal@noctic.ink. We may end a membership if this agreement, the [Developer Terms](https://noctic.ink/developers/terms) (noctic.ink/developers/terms) or the [Developer Data Policy](https://noctic.ink/developers/data-policy) (noctic.ink/developers/data-policy) is broken, or if the Program closes, in which case we will give thirty days' notice. When membership ends, its benefits stop, and your apps return to the standard platform under the Developer Terms.

8. Law and contact

These terms are governed by the laws of Quebec and the federal laws of Canada that apply there. The courts of the judicial district of Montreal have jurisdiction, except where the law of the place you live gives you the right to bring proceedings at home. Nothing in them removes a right you hold under the Quebec Consumer Protection Act or any other consumer law that cannot be contracted out of.

Questions about the Program go to legal@noctic.ink.

Aero Reservation Terms

Last updated October 16, 2026

Web version: noctic.ink/reservations

These terms apply when you reserve an Aero™, Aero™ Neo, AeroBook™ Nano or AeroBook™ Pro. Aero™ is a concept: none of these machines has been manufactured, there is no manufacturing partner yet, and the final hardware may differ from what this site shows.

1. What a reservation is

A reservation puts your name on a list of up to one hundred people, in the order requests arrive. It is not an order and not a contract to buy. It costs nothing, and no payment details are collected.

2. What we do

We confirm your place by email, with your position in the list. We contact you again only when something real happens, such as a manufacturing partner, a date or a price.

3. At release

Buying is locked until release, which we do not expect before 2030. When a machine is ready to sell, we ask you to confirm before anything is charged. If you do not confirm, nothing happens and your place passes to the next person. Prices and specifications shown today are indicative and may change before release.

4. No guarantee

We may never make some or all of these machines, and a reservation does not guarantee that you will be able to buy one, at any price or on any date. If we end the programme, we will tell everyone on the list.

5. Changing or cancelling

Your reservation is held against your Noctic Account, so only you can change or cancel it, at any time and for no charge.

6. Your information

We keep your name, email and the model you chose only to run the list. We delete them within thirty days of you cancelling or of the programme ending, as the [Privacy Policy](https://noctic.ink/privacy-policy) (noctic.ink/privacy-policy) describes.

Kick Start Licence

Last updated October 16, 2026

Web version: noctic.ink/kick-start/license

This licence covers the Kick Start source code you download after paying for it. Paying and downloading it means you accept it. Noctic is operated by Nicholas Steiche, carrying on business as Noctic, in Montreal, Quebec, Canada ("Noctic", "we", "us").

1. What you may do

Use, copy and change the source code to build any number of your own products, commercial or not, for yourself or for a client, and ship those products under your own name. You do not need to credit Noctic.

2. Who it is for

The licence belongs to the person who paid, or to the one organisation they paid for. Anyone working for you or with you on a product may use it for that product.

3. What you may not do

Resell, share or publish the source code, or a lightly changed version of it, as a starter kit, template, boilerplate or course material, or post the download anywhere other people can get it. Your finished products may contain the code; the kit itself stays with you.

4. Other people's code

Kick Start includes open-source packages, such as Next.js, Drizzle and Tailwind. Each keeps its own licence, and nothing here changes those licences.

5. Services you connect

Kick Start can connect to services such as Stripe, Google and GitHub. Your use of them is between you and them, under their terms.

6. No warranty

Apart from the promise in the [Refund and Cancellation Policy](https://noctic.ink/refunds) (noctic.ink/refunds) that it works as described, Kick Start is provided as it is. You are responsible for reviewing, testing and securing the products you build with it. To the extent the law allows, our liability is limited to the price you paid.

7. Ending

If you break this licence, it ends and you must stop distributing products built with Kick Start until you put it right. These terms are governed by the laws of Quebec and the federal laws of Canada that apply there. The courts of the judicial district of Montreal have jurisdiction, except where the law of the place you live gives you the right to bring proceedings at home. Nothing in them removes a right you hold under the Quebec Consumer Protection Act or any other consumer law that cannot be contracted out of.

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