

Acceptable Use Policy

Last updated August 8, 2026

Web version: noctic.ink/acceptable-use. This PDF was made on October 16, 2026 from the text published there; later changes appear on the web page.

This policy applies to every Noctic™ product and to anything built on our interfaces. It is written short on purpose.

Do not

- Create, request or distribute sexual content involving minors, in any form, at any time.
- Produce instructions for weapons, explosives, biological or chemical harm.
- Seek or provide methods of self-harm or suicide.
- Harass, threaten, dox or impersonate a real person.
- Build malware, phishing pages, credential harvesters or fraud tooling.
- Submit generated work as your own where an institution forbids it.
- Scrape, resell or redistribute model access outside the published interfaces.
- Evade rate limits, farm free allowances, or run bulk automated accounts.
- Upload someone else's personal information or identification documents.
- Present model output as human-authored where doing so misleads people who need to know.

Enforcement

Depending on severity we may remove content, restrict features, suspend the account, or terminate it. Serious matters, including material involving minors, are escalated to the appropriate authorities. Suspended users are told the reason and may appeal through the [Field Guide](https://noctic.ink/help) (noctic.ink/help).

How we decide

A mistake	A refusal and an explanation. Most first contacts with this policy end here and nothing happens to the account.
Repeated attempts	A warning naming the rule, and the feature involved may be restricted while it is reviewed.
Deliberate misuse	Suspension, with the reason stated and an appeal available.

Harm to a person	Immediate termination, no warning, and referral where the law requires it.
Anything involving minors	Immediate permanent termination across every product, evidence preserved under legal hold, and a report to law enforcement and the national child protection body. No warning, no threshold for a first offence, and no appeal. The full position is on Safety (noctic.ink/safety).

Appeals

An appeal is read by a person, not by the system that made the decision. Tell us what you were doing and why you believe the decision was wrong. We answer within five working days and we will say plainly if the answer is no. Decisions involving child safety are not appealable.

Schools

Conduct inside a campus is moderated by that school's own staff under the school's policy. This document sets the outer boundary that applies everywhere regardless of what a campus permits, and we act on it whether or not the school does.

Developers

An application built on our interfaces is responsible for what its users do through it. Apps that systematically enable conduct on this list lose access, and apps that ship a client secret in front-end code are suspended until it is rotated. The platform rules are on [Platform](https://noctic.ink/platform) (noctic.ink/platform).

Automated systems and humans

Some enforcement starts automatically because volume requires it. Any action that suspends or terminates an account is reviewed by a person before it stands, and any action taken in error is reversed with the account restored to where it was.

Reporting something

Report an account, a post or a message through the product where you found it, or write to us through [Contact](https://noctic.ink/contact) (noctic.ink/contact). Reports about the safety of a student are handled ahead of everything else in the queue. If you believe someone is in immediate danger, contact your local emergency services first — we cannot reach them faster than you can.

Changes

This policy can change as products change. The date at the top moves whenever it does, and material changes are announced in the [Newsroom](https://noctic.ink/newsroom) (noctic.ink/newsroom) before they take effect.

